

Rules user guide

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If you are experiencing difficulties downloading, accessing or viewing the Rules from www.lr.org/rules please follow the guidance below.

Using the .chm files

You now have the choice to download the Rules in a new .chm or PDF format. The .chm files have been zipped to prevent corruption by anti-virus software. This format will only work on Windows 7 and above.

To download the .chm files you need to:

1. Check you have a suitable zip tool so you can extract the files.
(Try [7zip](#) for windows or [7zip](#) for mac)
2. Save the extracted .chm file locally to your desktop, my documents or c: drive.

If you're unable to download the .chm file:

1. Clear your browsing history.
2. Try using another internet browser such as Mozilla Firefox or Chrome.
3. Restart your machine and then try to download .zip file again.
4. Contact your in-house IT support, who may be aware of security restrictions on your network that may prevent the successful downloading or opening of this file.

Other users

If you're using a mac, linux, smart phone or tablet you will need to download a .chm viewer to open the files. These are readily available from apple, android and windows app stores.

Search

The Rules in the new .chm format are fully searchable. You can search for specific words, topic titles or search the results of an earlier search. To use the search:

1. Click the Search tab, and then type the word or phrase you want to find.
2. Click the arrow button to add Boolean operators to your search.
3. Click 'List Topics', select the topic you want, and then click Display.
4. To sort the topic list, click the Title, Location, or Rank column heading.

Please note:

- Searches are not case-sensitive.
- Punctuation marks, such as the period, colon etc. are ignored during the search.

- Group the elements of your search using double quotation marks or parentheses to set apart each element.

Customer service

If you have any questions or need any further help, please contact rules@lr.org

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